

Northwood Pediatrics Center

Welcome!

Thank you for choosing Northwood Pediatrics to be your healthcare provider. We are committed to providing quality healthcare for your child.

Payment Policy-

Payment is required at the time services are rendered unless other arrangements have been made in advance. This includes applicable coinsurance and copayment for participating insurance companies. For your convenience, we accept VISA, Mastercard, American Express, Discover and cash. Copayments must be paid at the time of service regardless of whom brings the child to the office. For our separated or divorced families, the parent who authorizes treatment or brings the child to be seen is responsible to us for payment. If a divorce decree requires the other parent to pay all or part of the treatment costs, it is the authorizing parent's responsibility to collect from the other parent. Northwood Pediatrics will not be able to act as a mediator in collecting our payments.

Outstanding Balances-

Patients with an outstanding balance of 60 days overdue must make arrangements for payment prior to being seen by our providers. Accounts over 90 days past due will be considered seriously delinquent and referred to the credit bureau.

Insurance-

We bill participating insurance companies as a courtesy to you. If you do not have insurance information with which we participate, full payment is expected at the time of service. Our office cannot always tell you in advance whether or not your charges will be covered by your insurance plan and therefore ask you to be as familiar as possible with your own plan. It is your responsibility to notify us of any insurance change. If we have not received payment from your insurance plan within 60 days we will request payment in full from you directly. You are ultimately responsible for all charges. It is essential that you enroll newborn infants with your insurance carrier within 30 days of the child's birth. If you fail to do this within 30 days following your child's birth, you will be billed for the services provided.

Referrals-

If you are enrolled in a managed care insurance plan, you must receive a referral from our office before seeing a specialist. No retroactive referrals will be given. We require at least one week notice to arrange your referral for the specialist.

Lab test/ Specialist appointments-

You take full responsibility of completing laboratory and other tests, and following up with sub-specialists as recommended by the physician. In order to provide quality healthcare for your child, our physicians do not call in medications including antibiotics over the phone, without first evaluating your child.

Audio and Video recordings/ Use of cell phones-

Strictly prohibited while inside the office.

"I authorize the providers at Northwood Pediatrics to treat my child in the event of an emergency without my presence and to take any appropriate action necessary for the wellbeing of my child. I will notify you of any changes in address, phone, or insurance. I have read and understand this policy."

Child's Name

Date

Parent/ Guardian's Signature